

Our Cookie Policy

Our website uses cookies to distinguish you from other users of our website. We collect this personal data as set out in our Privacy Policy by using cookies, server logs and other similar technologies. We may also receive Technical Data about you if you visit other websites employing our cookies. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. On revisiting our website, we will therefore be able to obtain information about your previous visits and about your computer including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer, tablet or mobile phone device if you agree. Cookies contain information that is transferred to your device's hard drive. Generally, such a 'cookie' being a file in your web browser will enable the website to recognise your computer when you visit the site. These cookies contain information about you and your preferences. Generally, we use cookies to record session information.

We use the following type of cookies

Strictly Necessary Cookies

These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.

Analytical/Performance Cookies

They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

Functionality Cookies

These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

Targeting Cookies

These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

The cookies we use and the purpose we use them

PHPSESSID

This cookie is temporarily stored in your computer's memory while you are surfing our website, for example to keep a track of which language you have chosen or remember what downloads

Workspaces Inspired by Sustainability

you have placed in your resource basket. Session cookies disappear when you shut down your web browser.

REFID

This cookie saves a file on your computer for a longer period; this kind of cookie has an expiry date. This cookie helps our website remember your information and settings when you visit us again. This results in faster and more convenient access; for example, you don't have to login again. When the expiry date has passed, the cookie is automatically deleted when you return to the website that created it.

GA

We use Google Analytics to analyse the use of our website. Google Analytics generates statistical and other information about website use by means of cookies, which are stored on users' computers. Google will store and use this information.

Google's privacy policy is available at: www.google.com/privacypolicy.html.

Cookies are essential to enable you to browse and use the X site and use its features, such as making pages load properly. You can disable cookies by changing your web browser settings. You can decide whether you want to allow such cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.